



Cannie NGU (Connie)
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Travel Oasis LLC strives to create environments that encourage self discovery and empowerment in others. We deeply value emotional and spiritual growth, not just for yourself but for those around you. We foster a community of positive, uplifting, and powerful like minded individuals who have a passion for life in general and TRAVEL of course. We do not discriminate based on any characteristics, such as race, color, religion, sex, national origin, age, disability, gender or sexual orientation.

Our group tours are organized based on medium level of fitness, people who joined our group tours should be physically able to keep up with the group.

ONLY a private tour can be custom tailored to your physical needs and pace.

Here are some disclosures about our trips:

Each traveler agrees to provide accurate and complete information regarding credentials, travel preferences, dates, and all personal information necessary for bookings. The traveler is responsible for ensuring that they have valid travel documents such as personal identity card, passport, etc. The traveler must comply with all entry requirements, health regulations, customs laws, and other legal stipulations of the countries they plan to visit. The traveler may consult to the Travel Oasis LLC to learn about the requirements of each travel location. The traveler agrees to pay all service fees to the Agency as stipulated in this Contract, as well as any additional costs incurred for transportation, accommodations, tours, and other travel-related services. The traveler knows and accepts any risks associated with travel, including but not limited to political instability, health hazards, and natural disasters. The traveler agrees to stay informed about the current conditions in their travel destinations and make informed decisions.

Tour Details:

All the tours involve walking, you must be physically fit to be able to join our tours. We are not able to accommodate you if you have any disabilities at this time. If your physical abilities prevent you from keeping up with the pace of the group, please request a private tour quote.



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Opting for a relaxing day:

Planned daily excursions are not mandatory, and travelers can opt out any time. Whether you choose to join the day's excursions or relax back at the hotel and spend the time at your own leisure to rest or shop, you must notify us the day before the group departs in the morning to avoid any delays. You will not be refunded for any missed day for whatever reason regardless of illnesses or emergencies. This is where TRAVEL INSURANCE is always highly recommended on all of our trips. Please get in touch with me to get a quote.

Notice of Temporary Disruption:

Unpredictable events can happen at any time during a tour such as weather conditions, or any changes without prior notice. In the event of unforeseen circumstances, we will notify customers as soon as possible with the reason, estimated time frame, and offer alternative solutions. The benefits of the group will ALWAYS outweigh the individual's requests.

Participant's conduct & behavior:

In the case of disorderly conduct and/or inappropriate behavior that interferes with the travel program or disturbs other travelers and staff, Travel Oasis LLC reserves the right to terminate an individual's tour and expel that or those individuals from the tour immediately. Every individual will be responsible for his/her travel arrangements and expenses departing from the travel program. There will be no tour refund due to disorderly conduct and/ or inappropriate behavior. Travel Oasis LLC reserves the right to determine the seriousness of every case after careful evaluation and feedback from tour participants, tour director and staff before taking action.

Cancellations, Changes or Refunds

Travelers may rescind this Contract within 7 days after the signing of the Contract by giving a written notice to the Travel Oasis LLC. In such a case too, the initial deposit cannot be refunded. If the traveler cancels any bookings, they may be subject to cancellation fees as per the policies of the service providers (airlines, hotels, etc.). Travel Oasis LLC will assist in securing refunds where possible but cannot guarantee the amount or timing of such refunds. In the event of non-payment or other breaches of this Agreement by the traveler, the traveler forfeits any service fees and initial deposit.



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Confidentiality

Travel Oasis LLC agrees to maintain the confidentiality of the Client's confidential information and privacy and shall not disclose or use any confidential information except as necessary to perform the services specified in this Contract or as required by law. The Travel Agency shall take all reasonable precautions to protect the confidentiality of such information and prevent its unauthorized disclosure or use. Travel Oasis LLC may disclose the Client's confidential information to its employees, subcontractors, agents, and service providers who need to know such information in order to perform the services outlined in this Contract, provided that they are bound by confidentiality obligations no less restrictive than those contained herein.

If required, the Travel Oasis LLC may also disclose Client's confidential information to administrative authorities, customs houses, transportation companies, tour companies, healthcare providers etc, limited to the performance of the services to be provided within the scope of this Contract.

IMPORTANT NOTICE: Upon booking the tour package, each traveler explicitly agrees to the terms of the land tour package details as outlined in this contract & Cancellation policy attached to your invoice.

Date: _____

_____ (Print Name)

By signing this contract, I agree to the terms & conditions outlined in this contract.